

# Frequently Asked Questions

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Who do I call when a traffic signal has a light out or is not working at all?

Please call Traffic Operations at (405)297-3451.

Who do I contact if a street light is out?

Please contact the electric company that services the area. The City of Oklahoma City has contracts with the local electric companies to service and repair street lights. OG&E - (405)272-9741 CKEnergy- (405)321-2024 Caddo- (405)656-2322.

The traffic signal takes too long to turn red/green, who can I call?

Please call Traffic Management during regular business hours 8am-5pm, Monday through Friday. Be sure to note the intersection, which direction you were traveling and the time of day this occurred. This information will be helpful in identifying any maintenance-related issues the light may be experiencing.

Who do I report damaged/missing street signs or faded striping to?

Please call Traffic Operations at (405)297-3451.

People are speeding through my neighborhood! Who do I call?

Please call the Oklahoma City Police Department's Uniform Support Division at 297-1140. They are responsible for enforcing traffic laws.

Who determines when the school zones are in effect?

The principal of the individual school submits the school zone times and dates to Traffic Operations annually. If a school zone signal is not working please contact Traffic Operations at (405)297-3451.

Who is responsible for Oklahoma highways (Broadway Extension, Hefner Parkway, etc.)?

The Oklahoma Department of Transportation (ODOT) is responsible for maintaining all state highways. ODOT – (405)521-6000.

We need a speed limit sign in our neighborhood.

The City installs speed limit signs on residential streets close to the points where they tie on to collector/connector or arterial streets where those roadways have a higher posted speed limit. The City typically does not install speed limit signs on interior residential streets within a neighborhood.

Can we have speed bumps to deter speeding in our neighborhood?

Speed bumps are not allowed on public Oklahoma City streets.

I was in a car accident. Do the traffic signals have cameras so I can prove who was at fault?

The City of Oklahoma City does not have cameras that record at intersections.

Where can I get a traffic count?

Traffic counts can be found at [www.acogok.org](http://www.acogok.org).

I would like to complain about a train blocking the roadway for an extended amount of time.

All concerns or complaints regarding the railroad system need to be reported to the Oklahoma Corporation Commission at (405)521-2255.