



The way we do business

Police Department

Strategic Business Plan

Effective Date: July 1, 2023

Oklahoma City Vision

Oklahoma City seeks to further progress as a vibrant, diverse, safe, unified, and welcoming community.

Oklahoma City Mission

The mission of the City of Oklahoma City is to provide exceptional service to residents and visitors. We do this by ensuring the safety of the public, delivering quality services, and maintaining infrastructure to support the growth of the city.

Department Vision

The vision of the police department is to ensure Oklahoma City is one of the safest cities in the country through strong community relationships, innovative strategies, and healthy, well-trained officers.

Department Mission

The mission of the Oklahoma City Police Department is to deliver exceptional police services to our community with integrity, compassion, accountability, respect, and equity.

Department Core Values

Integrity

Compassion

Accountability

Respect

Equity

Table of Contents

- Issues, Strategies, and Results 4**
 - Issue 1: Greater Need for Police Presence and Services4**
 - Issue 2: Violent Crime.....4**
 - Issue 3: Procedural Justice/Community Policing5**
- Accomplishments 7**
- Lines of Business and Programs 9**
 - Department Organization9**
 - Administrative Line of Business10**
 - Executive Leadership Program..... 11
 - Human Resources Program 12
 - Professional Standards Program 13
 - Public Information Program..... 14
 - Investigations Line of Business.....15**
 - Investigations Program 16
 - Investigations Support Program 17
 - Operations Line of Business.....18**
 - 911 Communications Program 19
 - Crime Prevention and Awareness Program 20
 - Patrol Program 21
 - Youth Services Program 22
 - Public Safety Support Line of Business23**
 - Court Enforcement Program..... 24
 - Courthouse Security Program 25
 - Inmate Processing/Incarceration Alternative Program 26
 - Permit Services Program..... 27
 - Records Management Program 28
 - Training Program..... 29
 - Special Operations Line of Business30**
 - Special Protection, Events & Emergency Response Program 31
 - Special Operations Support Program..... 33

Uniform Support and Traffic Safety Program 34

Issues, Strategies, and Results

Issue 1: Greater Need for Police Presence and Services

The growing demand for police presence and services, coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- Delayed police response times
- Increased crime rate and reduced percentage of crimes solved
- Decreased resident satisfaction with police services and feelings of community safety
- Decreased traffic enforcement resulting in increased number of collisions

Strategies

- Continue the use of various resources to address high crime areas to improve the public perception and uphold trust.
- Increase traffic enforcement citywide.
- Increase personnel in Investigations, Operations, and community-based programs.
- Build strategic relationships with local and national, public, and private partners.
- Increase sworn personnel efficiency through alternative response, technology, and hiring civilians to complete tasks not requiring sworn personnel.

Strategic Results

Annually, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:

- 55% or more of residents citywide report they feel safe.¹
- 73% or more of residents will be satisfied with quality of police services citywide.¹
- 80% or more of life-threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.
- Property crime clearance rate above the national average of comparable cities, 8%.²
- Violent crime clearance rate above the national average of comparable cities, 33%.²
- 55% or more of residents will feel safe in the Downtown area¹

Issue 2: Violent Crime

¹Based on the Resident Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

²Based on 2021 statistics from the latest available data published by the FBI.

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased aggravated assaults and homicides
- Increased demand on public services
- Decreased feeling of public safety

Strategies

- Improve public perception and uphold trust by increasing community engagement along with police presence, and enforcement in strategic areas using various initiatives and grant programs.
- Increase efforts to reduce crime through community-based programs, social outreach opportunities, and public and private partnerships.
- Develop strategies to improve the recruitment, hiring and training of new officers to fill vacancies.
- Improve federal partnerships to address violent crime.
- Increase communication between various departmental units to improve efficiency and effectiveness
- Renew focus on data-driven approaches to identify and investigate violent crime

Strategic Results

- Annually, the Police Department will address the rise in violent crime by ensuring aggravated assaults per 100,000 residents in Oklahoma City are below comparable cities nationwide.

Issue 3: Procedural Justice/Community Policing

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes integrity, compassion, accountability, respect, and equity.

The continuing need to implement and promote procedural justice, if not addressed, will result in:

- Negative public perception
- Decreased ability to recruit candidates
- Decreased resident trust, confidence, and cooperation
- Decreased actual or perception of unfair and inequitable policing services

Strategies

- Review and revise department directives for best practices.

- Participate in community outreach through social media platforms, community programs, and partnerships.
- Reinforce scenario-based de-escalation training and practices for employees through all aspects of training.
- Increase utilization of alternative response resources and training.
- Adoption of innovative equipment, technology, and training.

Strategic Results

- Annually, 72% or more residents will be satisfied with the quality of police services citywide.

Accomplishments

Annual Report

In 2021, the department released its first annual report to the public. This report has several focus areas and includes general information about the department's structure and units, fleet, staffing, crime in the city, use of force information, de-escalation information and statistics, officer-involved shootings, in-custody deaths, administrative and internal investigations, citizens advisory board, recruiting, community outreach, and youth outreach. The goal of the report is to provide information directly to the public to help them understand how we serve our community.

State Accreditation

In 2022, the department engaged the Oklahoma Law Enforcement Accreditation Program (OLEAP). This program provides law enforcement agencies of the State of Oklahoma with an avenue to demonstrate they meet commonly accepted minimum standards and best practices for efficient and effective operations. Law enforcement executives who seek accreditation/certification under this Program have every phase of their agency's operations reviewed as they pertain to program standards. They will make conscious decisions about policies and procedures, will have implemented those policies, and thoroughly trained their employees in their use. Other disciplines, such as medical and education accreditation programs, served as the concept for law enforcement accreditation/certification. As with those widely accepted programs, law enforcement accredited agencies must meet or exceed an established set of professional standards and best practices. The Program is endorsed by the Council on Law Enforcement Education and Training (CLEET), the Oklahoma Municipal Assurance Group (OMAG), the Oklahoma Municipal League (OML), and the City Management Association of Oklahoma (CMAO).

Oklahoma City Police Foundation

In the fall of 2022, the Oklahoma City Police Department began collaborating with community members to form a Police foundation that would support the mission and vision of the department by providing monetary and non-monetary resources. Through the leadership of a retired police lieutenant, active members of the community were identified to become the founding members of the executive board and to drive the development of the foundation. By February of 2023, the Oklahoma City Police Foundation was incorporated as a 501(c)(3) organization and began the process of developing operating procedures. The goal of the Oklahoma City Police Foundation is to provide support and resources to the department not otherwise allocated within the department's budget such as equipment, training, subsidizing programs which enhance police-community relations, and supporting the wellness of department employees. In March of 2024, the Oklahoma City Police Foundation will hold its first gala to raise funds to support their mission. The Foundation has already supported the employees of the Oklahoma City Police Department by serving as an integral sponsor for this year's Police Awards Banquet and providing much-needed assistance to employees involved in critical incidents.

Response to Resistance

In 2022, the department implemented changes to align our practices in reporting and investigating force incidents more closely with other law enforcement agencies nationwide. The department transitioned to the use of response to resistance assessments, which provide for the physical response of an officer to be assessed and screened in to one of three levels of response. This method of evaluating and recording force incidents provides a more realistic picture of incidents involving actual force versus the use of physical compliance techniques. Responses to resistance are classified as Level I, II, or III.

We fully anticipate this updated methodology will provide a more comprehensive and accurate assessment of force incidents. We look forward to reporting more detailed data to our residents in the future.

Real Time Information Center

In 2022, the department began the planning and implementation of the Real Time Information Center (RTIC). The goals of the RTIC are to utilize technology to improve police response and assist in solving crimes in a more efficient manner and to act as a force multiplier using civilian analysts. These goals are accomplished through more efficient and effective deployment of field resources by giving accurate and real-time updates, assisting in resource management when patrol is not needed, exonerating individuals incorrectly suspected in criminal activity, reducing the number of negative community contacts, promoting community involvement, police transparency, and police legitimacy. The goal is to have the RTIC operational during daytime hours in December 2023 and be fully operational in late 2024.

Lines of Business and Programs

Department Organization

Administrative Line of Business

- Executive Leadership Program
- Human Resources Program
- Public Information Program

Investigations Line of Business

- Investigations Program
- Investigations Support Program
- Professional Standards Program

Operations Line of Business

- 911 Communications Program
- Crime Prevention and Awareness Program
- Patrol Program
- Youth Services Program

Public Safety Support Line of Business

- Court Enforcement and Investigations Program
- Courthouse Security Program
- Inmate Processing/Incarceration Alternative Program
- Permit Services Program
- Records Management Program
- Training Program

Special Operations Line of Business

- Emergency Management Program
- Special Operations Support Program
- Uniform Support and Traffic Safety Program

Administrative Line of Business

The purpose of the Administrative Line of Business is to provide leadership, support, and information to the department so it can achieve its strategic and operational results.

Programs and Key Measures

Executive Leadership Program

 % of key measures and strategic results achieved

Human Resources Program

 % of applications received from minority applicants

 % of performance evaluations completed by the review date

Public Information Program

 # of views per social media post

Executive Leadership Program

The purpose of the Executive Leadership Program is to provide planning, management, administrative and reporting services to department employees and City leaders so they can achieve strategic goals and key results.

Program Manager: Wade Gourley

Program Budget: \$22,074,997 (FY24)

Program Services:

- Agenda Items / Packets
- Audit Responses
- Budget Proposals
- Continuity of Operations Plan
- Contract Compliance Reviews
- Contracts, Leases, and Agreements
- Executive Reports
 - Ad Hoc Reports
 - City Manager Reports
 - Performance Reports
 - Special Project Reports
- FMLA Authorizations
- Grant Applications
- Grant Status Reports
- Grievance Resolutions
- Internal Investigation Reports
- Legislative Recommendations
- Needs Analyses
- Open Record Responses
- Personnel Transactions
- Plans (i.e., Master, Strategic Business Plans)
- Policies & Procedures
- Presentations
- Project & Financial Impact Analyses
- Resident Responses
- Union Negotiations & Recommendations

Family of Measures

Results



% of key measures and strategic results achieved

% of underutilized vehicles in the fleet

Human Resources Program

The purpose of the Human Resources Program is to provide employee support services and strategic and intentional recruiting efforts to department personnel so they can receive timely and accurate performance assessment, compensation, and benefits, as well as address diversity and staffing goals.

Program Managers: Beto Balderrama and Jeremy Harrison

Program Budget: \$1,718,681 (FY24)

Program Services:

- Applicant Background Investigations
 - Applicant Hiring Boards (Recruits)
 - Applicant Testing Sessions
 - Employee Consultations
 - Employee Performance Evaluations
 - FMLA Authorizations
 - Job Application Evaluations
 - Job Postings
 - Payroll Authorizations
 - Personnel Records
 - Personnel Transactions
 - Polygraph Examination Findings & Reports
 - Recruiting and Retention Efforts
 - Training Sessions
-

| Family of Measures | |
|--------------------|---|
| Results |  % of applications received from minority applicants |
| |  % of performance evaluations completed by the review date |
| Outputs | # of minority recruits hired |
| Demands | # of applications for sworn positions received by department |

Professional Standards Program

The purpose of the Professional Standards Program is to provide internal criminal and administrative investigative services to the Chief of Police and Command Staff so they can make informed decisions regarding employee conduct.

| | |
|-------------------|---|
| Program Managers: | Ronnie Beck and Jermaine Johnson |
| Program Budget: | \$1,549,847 (FY24) |
| Program Services: | <ul style="list-style-type: none"> ▪ Annual Reports ▪ Criminal Investigations ▪ Internal Administrative Investigations ▪ Investigative Findings |

| Family of Measures | |
|--------------------|--|
| Results |  % of administrative investigations completed within six months |
| Outputs | # of administrative investigations |
| | # of criminal investigations |

Public Information Program

The purpose of the Public Information Program is to provide media and open record response services to the public so they can be aware of Police Department programs, activities, and cases being investigated.

Program Manager: Valerie Littlejohn

Program Budget: \$1,281,502 (FY24)

Program Services:

- Crime Stoppers Information Rewards
 - Crime Stoppers Suspect Information
 - Crime Tip Services
 - External Websites
 - Imaged Documents
 - Media Responses
 - News Releases
 - Open Record Responses
 - Resident Engagement
 - Resident Responses
 - Social Media Communications
 - Survey Reports
 - Survey Responses
-

Family of Measures

| | |
|---------|--|
| Results |  # of views per social media post |
| Outputs | # of media requests responded to |
| | # of resident requests responded to |
| | # of Social Media posts |
| | # of written news releases produced through the PIO |

Investigations Line of Business

The purpose of the Investigations Line of Business is to provide criminal investigative services to crime victims and prosecutors so they can achieve successful prosecution of criminal offenders.

Programs and Key Measures

Investigations Program

- 🔑 % of person crimes cleared by arrest, prosecution, or other means
- 🔑 % of property crimes cleared by arrest, prosecution, or other means
- 🔑 # of aggravated assaults per 100,000 residents

Investigations Support Program

- 🔑 # of evidential items processed
- 🔑 # of responses to crime scenes

Professional Standards Program

- 🔑 % of administrative investigations completed within six months

Investigations Program

The purpose of the Investigations Program is to provide investigative services to crime victims and prosecutors so they can achieve successful prosecution of criminal offenders.

Program Manager: Bo Mathews

Program Budget: \$21,585,102 (FY24)

Program Services:

- Assaults Investigations
 - Auto Theft Investigations
 - Burglary Investigations
 - Child Abuse Investigations
 - Domestic Violence Investigations
 - Financial Crimes Investigations
 - Homicide Investigations
 - Larceny Investigations
 - Limited English Proficiency Assistance
 - Metal Theft Investigations
 - Missing Persons Investigations
 - Offender Registrations and Investigations
 - Organized Retail Crime Investigations
 - Robbery Investigations
 - Sex Crime Investigations
 - Victim Services/Referrals
 - Video Technician Specialists Responses
-

| Family of Measures | |
|--------------------|---|
| Results |  % of person crimes cleared by arrest, prosecution, or other means |
| |  % of property crimes cleared by arrest, prosecution, or other means |
| |  # of aggravated assaults per 100,000 residents |
| Outputs | # of investigations conducted (all investigations including Municipal Court charges as well as State and Federal Court charges) |
| Demands | # of incidents routed for review |

Investigations Support Program

The purpose of the Investigations Support Program is to provide investigative and technical support services to investigators so they can receive accurate and timely information to resolve criminal investigations.

Program Manager: Bill Weaver

Program Budget: \$11,661,891 (FY24)

Program Services:

- AFIS Fingerprint Entries
 - Automated Fingerprint Identification System (AFIS) Fingerprint Search Results
 - Firearms Lab Analyses
 - Blood Alcohol Analyses
 - Combined DNA Indexing System (CODIS) Search Results
 - Crime Scene Investigations
 - Digital Evidence Management Services
 - DNA Lab Analyses
 - Drug Lab Analyses
 - Latent Fingerprint Analyses
 - National Integrated Ballistics Information Network (NIBIN) Search Results
 - Property Crime Specialists Responses
 - Property Management Services
-

| Family of Measures | |
|--------------------|---|
| Results | % of National Accreditation Board standards achieved during assessment |
| Outputs |  # of evidential items processed |
| |  # of responses to crime scenes |
| | # of crime lab tests conducted |
| | # of firearms entered into the National Integrated Ballistic Information Network |

Operations Line of Business

The purpose of the Operations Line of Business is to provide law enforcement and public safety education services to the Oklahoma City community so they can feel safe and secure.

Programs and Key Measures

911 Communications Program

-  % of 911 calls answered within 10 seconds
-  % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds

Crime Prevention and Awareness Program

-  % of crime prevention and awareness training participants who report they received important/useful information

Patrol Program

-  % of Life-Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives
-  % of residents citywide reporting they feel safe
-  % of residents reporting they are satisfied with the quality of police services citywide

Youth Services Program

-  # served in outreach programs

911 Communications Program

The purpose of the 911 Communications Program is to provide emergency response, dispatch, and emergency notification services to anyone needing City services so they can receive a proper service response and a timely dispatch.

Program Manager: Adam Griffith

Program Budget: \$13,799,167 (FY24)

Program Services:

- 911 Abandoned Calls (Call Backs)
 - 911 Dispatcher Training Sessions
 - 911 Emergency Call Transfers
 - 911 Record Requests
 - Alternative Response Notifications
 - Emergency Call Assessments
 - Emergency City Service Requests
 - Police Patrol Dispatches
 - Severe Weather Notifications
 - Specialized Unit Notifications
 - Wrecker Dispatches
-

| Family of Measures | |
|--------------------|---|
| Results |  % of 911 calls answered within 10 seconds |
| |  % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds |
| Outputs | # of emergency calls serviced |

Crime Prevention and Awareness Program

The purpose of the Crime Prevention and Awareness Program is to provide training and education to the community so they can be informed, empowered, and involved in crime prevention.

Program Manager: Greg Johnston

Program Budget: \$1,138,439 (FY24)

Program Services:

- Crime Prevention Through Environmental Design Training and Evaluations
- Neighborhood Crime Reports
- Neighborhood Watch Training Sessions
- Police Community Outreach Services
- Public Relations Presentations
- Senior Resident Crime Prevention Training Sessions

| Family of Measures | |
|--------------------|---|
| Results |  % of crime prevention and awareness training participants who report they received important/useful information |
| Outputs | # of crime prevention and awareness participants trained |

Patrol Program

The purpose of the Patrol Program is to provide first responder law enforcement services to the residents and visitors of Oklahoma City so they can experience a prompt and professional response and have a feeling of safety and security in the community.

Program Managers: Robert Tompkins/Jason Clifton

Program Budget: \$109,945,051 (FY24)

Program Services:

- Action Center Complaint Responses
- Agency/Mutual Aid Responses
- Arrests
- Body Worn and Dash Camera Recordings
- Calls for Service Responses
- Community Outreach Efforts
- Community/ Agency Referrals
- Crime Scene Protections
- C.R.I.M.E. (Crime Reduction and Intelligence Managed Enforcement) Unit Proactive Actions and Follow Up Investigations
- Criminal Citations
- Domestic Violence Lethality Assessments
- Field Interviews Incident Reports
- Mental Health Interventions, Referrals and Transports
- Patrols
- Prisoner Hospital Guards
- Public Relations Education Programs
- Traffic Collision Investigations
- Traffic Enforcement Activities

Family of Measures

| | |
|---------|--|
| |  % of Life-Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until the officer arrives |
| |  % of residents citywide reporting they feel safe |
| |  % of residents reporting they are satisfied with the quality of police services citywide |
| | % of officers that achieve the minimum performance standards for their patrol shift and division |
| Outputs | # of calls for service answered |
| | # of hours of time on call provided |
| | # of mental health calls |
| | # of mental health transports |
| | # of self-initiated contacts provided |

Youth Services Program

The purpose of the Youth Services Program is to provide security, education, mentoring services, and foster trust with the youth of Oklahoma City so they can attend safe schools and learn to avoid criminal activity and victimization.

Program Manager: Greg Johnston

Program Budget: \$5,513,380 (FY24)

Program Services:

- Family Awareness and Community Teamwork (FACT) Interventions
 - High School Cadet Programs
 - Juvenile Intervention Programs
 - OCPD Cadet Program
 - Police Athletic League (PAL) Programs
 - School Resource Officer Programs
 - Youth Engagement Groups
 - Youth Enrichment Services (YES)
 - Youth Leadership Academy
 - Youth Police Academy Programs
-

Family of Measures

| | |
|---------|---|
| Results | # of crimes reported to School Resource Officers in schools per 1,000 students |
| | % decrease in truancy rate of students served by Youth Enrichment Service (Y.E.S.) Officers |
| Outputs |  # served in outreach programs |
| | # served by Youth Enrichment Service (Y.E.S.) Officers |
| | # of youths processed through the Community Intervention Center |
| | # of youths served by the Family Awareness and Community Teamwork (F.A.C.T.) |
| | # of youths served by the Juvenile Intervention Program |
| | # of youths served by the Police Athletic League |

Public Safety Support Line of Business

The purpose of the Public Safety Support Line of Business is to provide public safety support and training services to law enforcement and other government agencies so they can efficiently respond to public safety incidents.

Programs and Key Measures

Court Enforcement and Investigations Program

 % of total warrants cleared of total received

Courthouse Security Program

 # of security breaches

Inmate Processing/Incarceration Alternative Program

 # of arrestees processed

Permit Services Program

 % of alarm responses with alarm permits

Records Management Program

 % of reports validated within 24 hours

Training Program

 % of officers who rate training as high or very high in supporting the knowledge and skills needed to provide public safety services

Court Enforcement Program

The purpose of the Court Enforcement Program is to provide warrant enforcement for the Municipal Court’s delinquent cases, along with delivery of in custody prisoners scheduled to appear before a magistrate.

| | |
|-------------------|---|
| Program Manager: | Bill Patten |
| Program Budget: | \$654,152 (FY24) |
| Program Services: | <ul style="list-style-type: none"> ▪ Enforcement Actions ▪ Other agency assistance and warrant inquiries ▪ Prisoner Escorts ▪ Prisoner Transports ▪ Warrant processing |

| Family of Measures | |
|--------------------|---|
| Results |  % of total warrants cleared of total received |
| Outputs | # of warrants cleared by officers |
| Demands | # of warrants received by officers |

Courthouse Security Program

The purpose of the Courthouse Security Program is to provide protection and security services to Court Staff and all individuals conducting business with the Court, ensuring a safe and secure environment.

Program Manager: Bill Patten

Program Budget: \$617,703 (FY24)

Program Services:

- Courtroom/Building Security Services
- Safety Plans
- Security Escorts
- Service Responses Security Escorts

Family of Measures

| | |
|---------|--|
| Results |  # of security breaches |
| Outputs | # of service responses |

Inmate Processing/Incarceration Alternative Program

The purpose of the Inmate Processing/Incarceration Alternative Program is to provide arrestee intake, detention, incarceration alternatives, and release services to criminal justice agencies so they can have accurate management of inmate processing.

| | |
|------------------|-------------|
| Program Manager: | Bill Patten |
|------------------|-------------|

| | |
|-----------------|--------------------|
| Program Budget: | \$2,619,740 (FY24) |
|-----------------|--------------------|

Program Services:

| | |
|--|--|
| <ul style="list-style-type: none"> ▪ Inmate Bookings and Releases ▪ Inmate Holdings ▪ Inmate Processing Reports | <ul style="list-style-type: none"> ▪ Probable Cause Affidavits ▪ Public Inebriate Alternative Admissions (Detox) |
|--|--|

| Family of Measures | |
|--------------------|---|
| Results | % change in the number of people incarcerated for municipal charges |
| | % of all arrestees booked into the Oklahoma County Detention Center, by any law enforcement agency, who are accurately identified at the time of booking/intake |
| Outputs |  # of arrestees processed |
| | # of Detox admissions provided |
| | # of inmate days utilized by Oklahoma City at the Oklahoma County Detention Center |

Permit Services Program

The purpose of the Permit Services Program is to provide identification and permit management services to City employees and residents required to obtain permits so they can be in compliance with City policy or ordinance.

| | |
|------------------|-------------|
| Program Manager: | Bill Patten |
|------------------|-------------|

| | |
|-----------------|------------------|
| Program Budget: | \$932,908 (FY24) |
|-----------------|------------------|

Program Services

- Administrative Hearings
- Alarm Notification Letters
- Alarm Permits
- City Permit Application Reviews
- Identification Badges
- Identifications and Vehicle Inspections
- Vehicle for Hire Driver Permits
- Vehicle for Hire Inspections

| Family of Measures | |
|--------------------|--|
| Results |  % of alarm responses with alarm permits % of total alarm responses that are false alarms |
| Outputs | # of all permits processed |

Records Management Program

The purpose of the Records Management Program is to maintain, validate, and disseminate information to law enforcement, other government agencies, and the public so they can obtain accurate and timely information needed to investigate and document public safety incidents.

Program Manager: Bill Patten

Program Budget: \$7,432,223 (FY24)

Program Services:

- Criminal History Checks
- Criminal Record Verifications
- Distribution of Copies and Reports
- Document Scanning
- Information Bulletins
- Inter-Agency Releases
- National Crime Information Center/OK Law Enforcement Telecommunication System (NCIC/OLETS) Entry Inquiry Responses
- Open Record Requests
- Record Destructions
- Records Expungements
- Report Validations
- Victim Protection Order Verifications

Family of Measures

| | |
|---------|--|
| Results |  % of reports validated within 24 hours |
|---------|--|

| | |
|---------|-------------------------------------|
| Outputs | # of reports validated |
| | # of open record requests processed |

Training Program

The purpose of the Training Program is to provide basic and continuing education services to public safety personnel so they can receive and maintain the knowledge and skills needed to provide public safety services.

| | |
|------------------|--------------------|
| Program Manager: | Beto Balderrama |
| Program Budget: | \$3,678,042 (FY24) |

Program Services:

- Accident Investigations Trainings
- Basic and Advanced Technology Trainings
- Bilingual Trainings
- Blood Borne Pathogen Exposure & Reporting Trainings
- De-escalation Custody and Defensive Tactics Trainings
- Fair and impartial scenario Trainings
- Field Trainings and Evaluations
- Firearms Trainings
- Homeland Security & WMD Trainings
- In-Service Trainings
- Instructor Development Trainings
- Intoxilyzer Trainings
- Law Enforcement Driver Trainings
- Leadership Development Trainings
- Less Lethal Trainings
- Mental Health Awareness Trainings (Crisis Intervention)
- Online Trainings
- Radar Trainings
- Reality Based Trainings
- Recruit Trainings
- Resident Educational Trainings
- Safety Officer Services
- Supervisor Mentorship Program
- Trainings Records

| Family of Measures | |
|--------------------|---|
| Results |  % of officers who rate training as high or very high in supporting the knowledge and skills needed to provide public safety services |
| | % of Commissioned Supervisors who have been provided Development Training each year |
| Outputs | # of recruits that graduate from the Police Academy |
| | # of training hours provided |

Special Operations Line of Business

The purpose of the Special Operations Line of Business is to provide Emergency Management, Investigative, Uniform Support, and Traffic Safety services to the department, other agencies, and the community so they can experience prompt emergency response services and professional traffic safety programs for the motoring and pedestrian public that will enhance a sense of safety and security throughout the community.

Programs and Key Measures

Special Protection, Events and Emergency Response Program

-  % of Federal and State required all hazard emergency or disaster plans reviewed and updated
-  % of first responders who rate training and/or exercises provided by SPEER unit as high or very high

Special Operations Support Program

-  # of drive-by shootings per 100,000 residents

Uniform Support and Traffic Safety Program

-  # of traffic collisions per 1,000 residents of Oklahoma City
-  % of residents that are satisfied with traffic enforcement

Special Protection, Events and Emergency Response Program

The purpose of the Special Protection, Events and Emergency Response Program (SPEER) is to provide a safe and secure environment during permitted events, demonstrations, and dignitary visits occurring in the City of Oklahoma City. The SPEER Program also provides emergency management resources to first responders and the community when necessary.

| | |
|-------------------|--|
| Program Manager: | Dan Stewart |
| Program Budget: | \$904,089 (FY24) |
| Program Services: | <ul style="list-style-type: none"> ▪ City of Oklahoma City Emergency Operations Plan (EOP) ▪ Community Preparedness Training, Education and Outreach Programs ▪ Dignitary Escorts ▪ Dignitary Protection ▪ Emergency and Disaster Preparedness Plans ▪ Emergency Operation Plans ▪ Emergency Response Team Deployments (ERT) ▪ Large Scale Disaster Planning, Response and Recovery Services ▪ Multi-Agency Coordination Center (MACC) Services ▪ Mutual Aid Agreements and Memoranda of Understanding ▪ Situation Reports ▪ Special Events Services ▪ Traffic Control Responses ▪ U.S. Department of Homeland Security (USDHS) Exercise and Evaluation Programs ▪ USDHS/FEMA Grant Programs and Reports ▪ USDHS/FEMA Hazard Mitigation Plans ▪ USDHS Prevention and Protection Mission Area Services |

| Family of Measures | |
|--------------------|--|
| Results |  % of Federal and State required all hazard emergency or disaster plans reviewed and updated |
| |  % of first responders who rate training and/or exercises provided by SPEER unit as high or very high |
| Outputs | # of exercises conducted |
| | # of social media posts |
| | # of Special Event security hours provided |
| | # of residents contacted through public education and outreach presentations, events, or opportunities |
| | # of responder training courses coordinated or conducted |



| | |
|--|---|
| | # of responses to significant events, emergencies, or disasters |
|--|---|

Special Operations Support Program

The purpose of the Special Operations Support Program is to provide investigative services, intelligence assistance, field responses, and crime data analysis to executive staff, divisions, and other agencies so they can achieve successful prosecution of criminal offenders.

Program Manager: Jason Samuel

Program Budget: \$13,356,299 (FY24)

Program Services:

- Bomb Squad Deployment
- Canine Deployments
- Computer Forensics
- Covert Technical Support
- Crime Data Analyses
- Criminal Intelligence Reports
- Criminal Nuisance Abatement
- Drug Interdiction Investigations
- Drug Investigations
- Drug Overdose Investigations
- Gang Awareness Presentations
- Gang Field Interview Cards
- Gang Intelligence Reports
- Graffiti Investigations
- Graffiti Removal
- Highway Interdictions
- Multi-Agency Task Force Investigations
- Predator Interdictions
- Real-Time Information Center
- Street Narcotics Investigations
- Tactical Team Responses
- Vice Investigations
- Violent Crimes Enforcement Patrols
- Violent Crimes Investigations

| Family of Measures | |
|--------------------|---|
| Results |  # of drive-by shootings per 100,000 residents |
| | # of Special Projects' illicit drug cases presented for prosecution per 100,000 residents |
| Outputs | # of computer, digital, electronic, and other media device forensic examinations completed |
| | # of criminal nuisance abatement cases |
| | # of overdose deaths reported |

Uniform Support and Traffic Safety Program

The purpose of the Uniform Support and Traffic Safety Program is to provide support services, education, investigations and enforcement services to the department and the motoring and pedestrian public so they can experience a safer community.

Program Manager: Dan Stewart

Program Budget: \$16,521,377 (FY24)

Program Services:

- Collision Investigations
 - Community Traffic Safety Programs
 - Continuing Education for Officers
 - Derelict Vehicle Enforcements
 - DUI Enforcements
 - Handicap Parking Enforcements
 - Helicopter Patrols
 - Hit & Run Investigations
 - Homeless Outreaches
 - Parking Enforcements
 - School Crossing Guard Services
 - Traffic Commission Support Services
 - Traffic Control Responses
 - Traffic Enforcements
-

Family of Measures

| | |
|---------|--|
| Results |  # of traffic collisions per 1,000 residents of Oklahoma City |
| |  % of residents that are satisfied with traffic enforcement |
| | # of traffic contacts per 1,000 residents of Oklahoma City |
| | # of traffic fatalities per 1,000 residents of Oklahoma City |
| Outputs | # of traffic collision investigations completed |
| | # of traffic contacts made |
| | # of DUI arrests made |