

Police

FY24 Actual FY25 Actual FY26 Projection FY26 Target FY27 Target

Long-Term Issue - Greater Need for Police Presence and Services

The growing demand for police presence and services coupled with the increasing scope and complexity of police services, if not adequately addressed, will result in:

- Delayed police response times
- Increasing crime rate and reduced percentage of crimes solved
- Decreased resident satisfaction with police services and feelings of community safety
- Decreased traffic enforcement resulting in increased number of collisions




Strategies to address the Long-Term Issue

- Continue the use of various resources to address high crime areas to improve the public perception and uphold trust.
- Increase traffic enforcement citywide.
- Increase personnel in Investigations, Operations and community based programs.
- Build strategic relationships with local and national public and private partners.
- Increase sworn personnel efficiency through alternative response, technology, and hiring civilians to complete tasks not requiring sworn personnel.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, police presence and services will adequately increase while maintaining the level of core services citywide, as evidenced by:

- 55% or more of residents citywide report they feel safe.
- 73% or more of residents will be satisfied with quality of police services citywide.
- 80% or more of life threatening calls (Priority 1) will be responded to within 9 minutes 30 seconds from the time a 911 call is answered to officer arrival.
- Property crime clearance rate above the national average of comparable cities, 8%
- Violent crime clearance rate above the national average of comparable cities, 33%.
- 55% or more of residents will feel safe in the Downtown area.


846		% of residents citywide reporting they feel safe ¹	60%	50%	50%	60%	60%
847		% of residents reporting they are satisfied with the quality of police services citywide ¹	73%	72%	72%	73%	73%
848		% of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	60%	60%	61%	80%	80%
849		% of property crimes cleared by arrest, prosecution, or other means ²	29%	31%	30%	30%	30%



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Long-Term Issue - Greater Need for Police Presence and Services

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850	 % of person crimes cleared by arrest, prosecution, or other means ²	52%	46%	43%	60%	60%
851	% of residents reporting they feel safe in the Downtown area ¹	55%	37%	37%	55%	55%

[1] Based on the Resident Survey Results. This measure includes the categories of safe and very safe or satisfied and very satisfied.

[2] Based on 2018 statistics from the latest available data published by the FBI.

Long-Term Issue - Violent Crime

A continued trend of violent crime, if not adequately addressed, will result in:

- Increased aggravated assaults and homicides
- Increased demand on public services
- Decreased feeling of public safety

Strategies to address the Long-Term Issue

- Improve public perception and uphold trust by increasing community engagement along with police presence, and enforcement in strategic areas using various overtime initiatives and grant programs.
- Increase efforts to reduce crime through community based programs, social outreach opportunities, and public and private partnerships.
- Develop strategies to improve the recruitment, hiring and training of new officers to fill vacancies.
- Improve federal partnerships to address violent crime.
- Increase communication between various departmental units to improve efficiency and effectiveness.
- Renew focus on data-driven approaches to identify and investigate violent crime.

Strategic Result(s) to measure annual progress on Long-Term Issue

Annually, the Police Department will address the rise in violent crime by ensuring aggravated assaults per 100,000 residents in Oklahoma City are below comparable cities nationwide.

852	# of aggravated assaults per 100,000 residents	327.75	390.36	400.82	360.13	360.13
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Long-Term Issue - Procedural Justice/Community Policing

Procedural justice is defined as the idea of fairness in the processes that resolve disputes and allocate resources. It is a philosophy and practice which promotes integrity, compassion, accountability, respect, and equity. The continuing need to implement and promote procedural justice, if not addressed, will result in:

- *Negative public perception*
- *Decreased ability to recruit candidates*
- *Decreased resident trust, confidence, and cooperation*
- *Decreased actual or perception of unfair and inequitable policing services*

Strategies to address the Long-Term Issue


- *Review and revise department directives for best practices.*
- *Participate in community outreach through social media platforms, community programs and partnerships.*
- *Reinforce scenario-based de-escalation training and practices for employees through all aspects of training.*
- *Increase utilization of alternative response resources and training.*
- *Adoption of innovative equipment, technology, and training.*

Strategic Result(s) to measure annual progress on Long-Term Issue


Annually, 72% or more residents will be satisfied with the quality of police services citywide.

853	% of residents reporting they are satisfied with the quality of police services citywide	73%	72%	72%	73%	73%
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Administrative - Executive Leadership

854	 % of key measures and strategic results achieved	52%	45%	45%	75%	75%
855	% of underutilized vehicles in the fleet	9%	1%	1%	10%	10%

Administrative - Human Resources










856	 % of applications received from minority applicants	51%	57%	58%	30%	30%
857	# of minority recruits hired	41	30	30	30	30
858	# of applications for sworn positions received by department	1,747	1,888	1,978	2,000	2,000

Administrative - Professional Standards

859	 % of administrative investigations completed within six months	216%	167%	205%	90%	90%
860	# of administrative investigations	25	42	43	20	20











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Administrative - Professional Standards						
861	# of criminal investigations	0	3	1	0	0
Administrative - Public Information						
862	 # of views per social media post	16,157	17,500	30,281	18,000	18,000
863	# of media requests responded to	9,132	6,604	6,242	9,000	9,000
864	# of resident requests responded to	1,860	2,044	1,311	1,000	1,000
865	# of social media posts	3,071	3,246	2,866	3,000	3,000
866	# of written news releases produced through the PIO	113	94	76	400	100
Investigations - Investigations						
867	 # of aggravated assaults per 100,000 residents	327.75	390.36	400.82	360.13	360.13
868	  % of person crimes cleared by arrest, prosecution, or other means	52%	46%	43%	60%	60%
869	  % of property crimes cleared by arrest, prosecution, or other means	29%	31%	30%	30%	30%
870	# of investigations conducted (all investigations including Municipal Court charges as well as State and Federal Court charges)	25,835	17,618	17,401	30,000	30,000
871	# of incidents routed for review	78,565	83,396	87,958	70,000	70,000
Investigations - Investigations Support						
872	% of National Accreditation Board standards achieved during assessment	100%	100%	100%	100%	100%
873	 # of evidential items processed	1,731	2,072	2,136	1,750	1,750
874	 # of responses to crime scenes	1,160	1,001	1,314	1,100	1,100
875	# of firearms entered into the National Integrated Ballistic Information Network	3,443	2,689	2,600	2,800	2,800
Operations - 911 Communications						
876	 % of 911 calls answered within 10 seconds	64%	72%	72%	90%	90%










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Operations - 911 Communications						
877	 % of life threatening (Priority 1) calls dispatched within 2 minutes 30 seconds	72%	72%	71%	85%	85%
Operations - Crime Prevention and Awareness						
878	 % of crime prevention and awareness training participants who report they received important/useful information	106%	100%	100%	100%	100%
879	# of crime prevention and awareness participants trained	2,730	2,990	2,585	3,000	3,000
Operations - Patrol						
880	  % of Life Threatening calls (Priority 1) responded to within 9 minutes 30 seconds from the time a 911 call is answered until officer arrives	60%	60%	61%	80%	80%
881	  % of residents citywide reporting they feel safe	60%	50%	50%	60%	60%
882	 % of residents reporting they are satisfied with the quality of police services citywide	73%	72%	72%	73%	73%
883	% of officers that achieve the minimum performance standards for their patrol shift and division	78%	89%	95%	85%	90%
884	# of calls for service answered	439,081	435,860	437,560	425,000	425,000
885	# of mental health calls	15,926	7,384	7,638	20,000	7,500
886	# of mental health transports	2,276	1,854	1,793	5,000	1,800
887	# of self-initiated contacts provided	74,946	82,611	94,183	90,000	75,000
Operations - Youth Services						
888	# of crimes reported to School Resource Officers in schools per 1,000 students	5.13	3.52	321.85	4.68	4.68
889	 # served in outreach programs	74,382	53,179	49,728	65,000	65,000
890	# served by Youth Enrichment Service (Y.E.S.) Officers	1,734	3,540	2,783	5,500	5,500
891	# of youths processed through Community Intervention Center.	2,351	1,969	1,874	2,000	2,000
892	# of youths served by the Juvenile Intervention Program	334	382	124	45	100
893	# of youths served by the Police Athletic League	62,647	31,009	39,645	55,000	55,000








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Operations - Youth Services						
894	# youths contacted by the Family Awareness and Community Teamwork(F.A.C.T)	9,624	16,447	4,778	9,000	9,000
Public Safety Support - Court Enforcement and Investigations						
895	 % of total warrants cleared of total received	100%	73%	98%	100%	100%
896	# of warrants cleared by officers	26,244	956	4,720	28,500	5,000
897	# of warrants received by officers	26,244	1,318	4,807	28,500	5,000
898	 # of security breaches	0	0	0	0	0
899	# of service responses	2,539	2,961	2,983	2,000	2,900
Public Safety Support - Inmate Processing/Incarceration Alternative						
900	 % change in the number of people incarcerated for municipal charges	22%	-48%	-48%	0%	0%
901	% of all arrestees booked into the Oklahoma County Detention Center, by any law enforcement agency, who are accurately identified at the time of booking/intake	100%	100%	100%	100%	100%
902	 # of arrestees processed	13,200	14,700	16,571	13,000	15,050
903	# of Detox admissions provided	1,669	1,484	1,357	2,000	1,500
904	 # of inmate days utilized by Oklahoma City at the Oklahoma County Detention Center	9,878	10,393	12,714	2,500	12,000
Public Safety Support - Permit Services						
905	 % of alarm responses with alarm permits	44%	17%	1%	46%	46%
906	% of total alarm responses that are false alarms	60%	59%	58%	96%	96%
907	# of all permits processed	25,360	18,675	16,822	41,500	41,500
Public Safety Support - Records Management						
908	 % of reports validated within 24 hours	100%	100%	100%	100%	100%
909	# of open record requests processed	67,531	63,353	62,870	67,000	67,000
910	# of reports validated	130,886	119,135	127,774	144,000	144,000





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Public Safety Support - Training						
911	 % of officers who rate training as high or very high in supporting the knowledge and skills needed to provide public safety services	44%	89%	87%	75%	86%
912	% of Commissioned Supervisors who have been provided Leadership Development Training each year	100%	100%	100%	100%	100%
913	 % of officers who have received training in the practice of de-escalation using scenario-based training and critical decision-making skills	100%	98%	98%	100%	100%
914	# of recruits that graduate from the Police Academy	65	62	62	90	90
915	# of training hours provided	2,512	2,957	2,821	2,000	3,000
Special Operations - Police Investigations Special Protection, Events & Emergency Response						
916	 % of Federal and State required all hazard emergency or disaster plans reviewed and updated	100%	100%	100%	100%	100%
917	 % of first responders who rate training and/or exercises provided by SPEER unit as high or very high	82%	97%	99%	100%	100%
918	# of exercises conducted	3	4	2	3	3
919	# of residents contacted through public education and outreach presentations, events or opportunities	2,344	1,106	N/A	500	1,000
920	# of responder training courses coordinated or conducted.	24	15	10	12	12
921	# of responses to significant events, emergencies or disasters	21	41	27	24	24
922	# of social media posts	367	246	110	250	250
923	# of Special Event security hours provided	25,106	46,152	44,129	23,849	40,000
Special Operations - Special Operations Support						
924	 # of drive-by shootings per 100,000 residents	14.70	12.20	13.90	12.23	12.23
925	# of Special Projects' illicit drug cases presented for prosecution per 100,000 residents	276.03	318.49	336.34	320.00	320.00
926	# of computer, digital, electronic and other media device forensic examinations completed	1,195	1,289	1,215	1,000	1,300



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Special Operations - Special Operations Support						
927	# of criminal nuisance abatement cases	380	394	282	375	375
928	# of overdose deaths reported	198	148	97	50	50
Special Operations - Uniform Support and Traffic Safety						
929	 # of traffic collisions per 1,000 residents of Oklahoma City	21.34	21.00	21.70	24.00	24.00
930	 % of residents that are satisfied with traffic enforcement	60%	50%	50%	60%	60%
931	# of traffic contacts per 1,000 residents of Oklahoma City	98.83	109.76	126.76	183.84	183.84
932	# of traffic fatalities per 1,000 residents of Oklahoma City	0.14	0.15	0.16	0.12	0.12
933	# of DUI arrests made	1,636	1,525	1,549	1,800	1,800
934	# of special event security hours provided	19,466.30	29,705.25	30,853.11	18,000.00	30,000.00
935	# of traffic collision investigations completed	15,681	15,657	15,946	15,000	15,000
936	# of traffic contacts made	72,609	81,851	93,134	112,000	112,000

